

CERTIFICATE

Management system as per
ISO 9001 : 2015

In accordance with TÜV INDIA procedures, it is hereby certified that

**CHOLAMANDALAM MS GENERAL
INSURANCE CO. LTD.**



CUSTOMER RELATIONSHIP MANAGEMENT

Site 1: No.163, Hari Nivas Towers, 2nd Floor,
Thambu Chetty Street, Parrys, Chennai – 600 001

Site 2:- MIG 74, Dharama Reddy Colony, 3rd Floor,
Phase 1 KPHP Colony, Kukatpally - 500 085, Hyderabad,
India

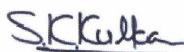
applies a management system in line with the above standard for the following scope

**Provision of Customer Relationship Management through
Voice Support, Claim Support and Grievance Redressal**

Certificate Registration No. **QM 07 00999**

Valid until **26.06.2022**

Audit Report No. **Q 9631/2019**



Certification Body
at TÜV INDIA PVT. LTD.

Issue **27.06.2019**

Place : **Mumbai**

This certification was conducted in accordance with the TÜV INDIA auditing and certification procedures & shall be valid subject to regular Surveillance Audits.

TUV India Pvt. Ltd., 801, Raheja Plaza – 1, L.B.S. Marg, Ghatkopar (W), Mumbai - 400 086, India cert.helpdesk@tuvindia.co.in

